

STREETFIGHTER LA

TERMS AND CONDITIONS

Purchaser, upon purchase of the products as stated in this invoice, agree in full to the terms and conditions of the products below.

PAYMENTS

We accept Visa, Mastercard, Discover, American Express, Pay Pal, bank wire transfers, and cashier or certified checks. We do not accept personal checks or CODs. STREETFIGHTER LA collects sales tax on all orders shipping to California, as required by law. International orders over \$300 MUST be paid via wire transfer only.

PRICES

Prices are subject to change without notice. In the event that an incorrect price is listed or advertised, STREETFIGHTER LA reserves the right to refuse or cancel any orders at the incorrect price. We apologize in advance for any inconvenience this may cause.

REFUNDS

Refunds will be made using the same method of payment as the original transaction whenever possible, with the exception of wire transfers. Any payment made via wire transfer will be refunded by company check.

ORDER CANCELLATION

If your order has not been charged, you may cancel without penalty. If your order has been packaged, labeled for shipment, or charged, a 5% fee will apply to cancel your order due to the work our staff has put in already. Please note that most orders are pulled from inventory, labeled, charged, and ready for shipment very quickly after your order is placed, so please do not order unless you mean to actually receive and pay for your items. STREETFIGHTER LA reserves the right to cancel any unshipped order without customer approval, but the customer will be notified. If an order has already shipped and the customer wants to cancel it, the Return Authorization procedure must be followed, the customer is responsible for all return shipping/re-routing fees, and a restocking fee may apply. Refusing delivery of an item does not constitute an order cancellation and a 25% restocking fee will be applied for a refund or 10% restocking fee for store credit. Any authorized return shipment to STREETFIGHTER LA or STREETFIGHTER LA' suppliers that incur shipping damage will have a shipping damage claim filed with the corresponding shipping companies. All refunds to be issued will be temporarily postponed until such damage claims are settled with that courier. If it is determined that the damage to the return shipment was not caused by the courier, then the customer will not be entitled to any refunds and the item can be shipped back at customers' expense. Please note that the cancellation procedures do not apply to "special order" or "backordered" items. Gift certificates cannot be refunded.

BACK ORDERS

From time to time parts ordered may not be available and a back-order is required. STREETFIGHTER LA provides special order form paperwork for backorder situations. This paperwork supersedes the above mentioned "Order Cancellation" procedures and backordered items are subject to the terms stated in your special order form. If possible to ship without any additional fee, all items from your order that are not back-ordered will be shipped directly to you. If the other items can be shipped with an additional shipping cost, you will be notified for approval of this cost before we ship these items.

SPECIAL ORDERS

Special order items may be subject to the terms stated in your special order agreement and the terms specified in the "order cancellation" procedures do not apply to backordered or special ordered items. All sales are final on Special Orders. Pre-payment is required for Special Order items.

DAMAGED OR DEFECTIVE PARTS

All items are shipped to the customer in good condition. However, mishandling by the shipper can cause parts to arrive damaged. Product defects may become apparent when the customer inspects the shipment received. These defects must be clearly described to STREETFIGHTER LA support staff, and pictures may be required to verify the reported defects in order to authorize a return. It is strongly recommended that all items be inspected for damage or defects upon receipt. In the case damaged parts are received, the customer must contact STREETFIGHTER LA within 3 business days to report the incident. After 3 business days all claims of damaged or defective parts will be refused. STREETFIGHTER LA must be notified of defect or damage before the part is installed, painted, or modified in any way. The shipping damage claim will be filed with the shipper by STREETFIGHTER LA or by STREETFIGHTER LA' supplier who shipped the item directly to the customer. Once STREETFIGHTER LA has confirmation that the shipping damage claim has been filed with the shipper and/or confirmed that the product(s) have left defective from the product's carrier, STREETFIGHTER LA will issue a pre-paid shipping label from the carrier and customer will drop off the package at a local shipping hub for the shipping company. STREETFIGHTER LA decision to ship out replacement products prior to receiving finalizations or verdicts on any damage claim associated with shipping, will be done solely at the discretion of STREETFIGHTER LA. Please note that on international returns, STREETFIGHTER LA will not be responsible for any return shipping costs. Any authorized return shipment to STREETFIGHTER LA or STREETFIGHTER LA' suppliers that incur shipping damage will have a shipping damage claim filed with the corresponding shipping companies. All refunds to be issued will be temporarily postponed until such damage claims are settled with that courier. If it is determined that the damage to the return shipment was not caused by the courier, then the customer will not be entitled to any refunds and the item can be shipped back at customers' expense. Customer will be issued an RMA number from STREETFIGHTER LA for the return of damaged parts. Items sent back without an approved RMA number will be refused and all damage claims will be null and void. A fee may be charged for any missing items. In the event that an item is received defective the customer must file warranty claims directly with the manufacturer unless instructed otherwise by the manufacturer. STREETFIGHTER LA will be happy to assist customers with any warranty claims processes with manufacturer, however, the manufacturer and only the manufacturer has the sole discretion on warranty claims resolutions. STREETFIGHTER LA has no input or leverage with warranty claims. Any costs incurred by STREETFIGHTER LA for unauthorized shipment refusal and without first obtaining an RMA number from STREETFIGHTER LA, will result in those costs being deducted from any refunds or store credit that the customer is entitled to. All shipping charges to be included with any refund, will be null and void if STREETFIGHTER LA' Return Policy is violated in any way. All refunds and the extent of those refunds will be subject to STREETFIGHTER LA' discretion if the Return policy is violated in any way.

A Return Authorization Number that is issued by STREETFIGHTER LA is valid for 15 days from the day that it is issued. Items must be sent using a service that is trackable and shows it is in the courier's possession no later than 15 days from the day that the RMA is issued. If your package is sent beyond the 15 day allotted time limit, STREETFIGHTER LA and STREETFIGHTER LA' suppliers reserve the right to refuse the return. STREETFIGHTER LA also will not issue another RMA # for this item if the previously issued RMA # has expired already.

Any parts damaged due to faulty installation by the customer are the responsibility of the customer and can not be returned for a refund. No parts that have been installed, painted, or modified in any way can be returned.

Product is delivered in raw, manufactured condition. Purchaser or their shop, will have to prep, sand, primer, paint and custom fit product to the target vehicle. Target vehicle will have to be cut, welded and sealed for purchased products to function properly.

INSTALLATION WARRANTIES

STREETFIGHTER LA MAKES NO WARRANTY ON INSTALLATION. WE FULLY DISCOURAGE SELF INSTALLATION. We encourage Purchaser to find a high quality automotive shop, who has successfully installed wide body kits multiple times in the past, to fully install the kit properly. All STREETFIGHTER LA parts are designed digitally to fit as seen in our photos on our website and our social media accounts. They are made to fit, with proper installation, on the appropriate vehicles they were designed for. Any cars with previous damage, accidents or repair, may have issues with installation and STREETFIGHTER LA cannot guarantee proper fit due to any of the aforementioned issues.

SAFETY WARRANTIES

STREETFIGHTER LA MAKES NO WARRANTY ON VEHICLE SAFETY OF PRODUCTS. STREETFIGHTER LA products are manufactured to cosmetically enhance vehicle and assist, in conjunction with other shop and auto after market improvements, to aid in changing the look of the vehicle.

STREETFIGHTER LA LLC

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Purchaser, upon purchase of the products as stated in this invoice, agree in full to the terms and conditions of the products below.

SHIPPING

STREETFIGHTER LA ships only 100% fully functional products and all products, unless otherwise noted, are brand new. STREETFIGHTER LA photographs all products and packaging before shipping. STREETFIGHTER LA warrants our packaging and shipping when STREETFIGHTER LA coordinates and purchases the entire shipping process. When Purchaser or their agents coordinate and purchase their own shipping, STREETFIGHTER LA cannot guarantee any damage issues resulting from shipping. We encourage Purchaser to invest in shipping insurance if they are using their own agents and/or brokers. This shipping warranty applies to all US and International shipping. With international shipping Purchaser agrees to hire a broker before purchase of products. Purchaser is responsible for all country taxes, tariffs, import taxes and duty fees. By purchasing product, Purchaser agrees to pay all shipping charges for all product that is not cleared by Customs, not claimed, or owed tax or customs fees on. Any shipping damage MUST be reported within 24 hours of delivery via written communication (email preferred) and must include photos of packaging condition and parts condition.

Orders are normally shipped within 24-48 hours, however, in some cases longer shipping times may occur. If you need the part(s) by a specific date please notify us by phone at 310-266-5340. STREETFIGHTER LA ships to any location where UPS, FedEx, and the US Postal Service can deliver. Orders destined for locations outside the continental U.S. must be submitted by directly through a sales rep so that shipping charges can be calculated. International orders submitted through our website will be put into review by a sales rep and you will be contacted with the shipping charge for your approval before we process your payment. Multiple item orders may be shipped separately and on different days. Any costs incurred by STREETFIGHTER LA for unauthorized shipment refusal and without first obtaining an RMA number from STREETFIGHTER LA, will result in those costs being deducted from any refunds or store credit that the customer is entitled to. A 25% restocking fee will be charged on any order if delivery is refused, or 10% restocking fee for store credit. Any authorized return shipment to STREETFIGHTER LA or STREETFIGHTER LA' suppliers that incur shipping damage will have a shipping damage claim filed with the corresponding shipping companies. All refunds to be issued will be temporarily postponed until such damage claims are settled with that courier. If it is determined that the damage to the return shipment was not caused by the courier, then the customer will not be entitled to any refunds and the item can be shipped back at customers' expense. We will only ship to your billing address linked to the credit card unless you fill out our address form. **International shipping costs on returns are not the liability of STREETFIGHTER LA at any time and must be paid for by the customer in the return process.**

WRONG PARTS RECEIVED (SHIPPING ERROR, CORRECT PARTS WERE ORDERED)

STREETFIGHTER LA makes every attempt to ship all orders quickly and accurately. Occasionally, a mistake is made and the customer receives an incorrect part. It is required that the customer verify that all delivered items match the Sales Order before any installation takes place. If the part has been installed, painted, or modified in any way, the customer now owns the part and it is non-returnable. In the case incorrect parts are received, the customer must contact STREETFIGHTER LA within 15 days to report the error. After 15 days all sales are final. If the error is verified by STREETFIGHTER LA, an exchange for the correct part will be processed. The customer must obtain an approved RMA number from STREETFIGHTER LA and ship back all item(s) in their original packaging with 100% of the original contents prior to STREETFIGHTER LA sending out the replacement product. STREETFIGHTER LA will not ship out the correct merchandise until confirmation of receipt of product is acquired by STREETFIGHTER LA, customer may opt to place a deposit which is 100% of the cost of the item in order to expedite the shipment of the correct product. Once the return shipment is received STREETFIGHTER LA will issue a full refund for the additional purchased product. If the customer decides not to keep the product instead of receiving a replacement because it is damaged, defective, incorrect, and/or lost in transit, a 25% restocking fee will be applied for the return as this will then be considered a return under the conditions of "Decide Not to Keep Parts" or 10% restocking fee for store credit. For domestic returns, STREETFIGHTER LA will pay the shipping costs. Any costs incurred by STREETFIGHTER LA for unauthorized shipment refusal and without first obtaining an RMA number from STREETFIGHTER LA, will result in those costs being deducted from any refunds or store credit that the customer is entitled to. Any authorized return shipment to STREETFIGHTER LA or STREETFIGHTER LA' suppliers that incur shipping damage will have a shipping damage claim filed with the corresponding shipping companies. All refunds to be issued will be temporarily postponed until such damage claims are settled with that courier. If it is determined that the damage to the return shipment was not caused by the courier, then the customer will not be entitled to any refunds and the item can be shipped back at customers' expense. For international returns, shipping costs will be paid by the customer. Items sent back without an approved RMA number will be refused.

A Return Authorization Number that is issued by STREETFIGHTER LA is valid for 15 days from the day that it is issued. Items must be sent using a service that is trackable and shows it is in the courier's possession no later than 15 days from the day that the RMA is issued. If your package is sent beyond the 15 day allotted time limit, STREETFIGHTER LA and STREETFIGHTER LA' suppliers reserve the right to refuse the return. STREETFIGHTER LA also will not issue another RMA # for this item if the previously issued RMA # has expired already.

PRODUCT WARRANTIES

Limited Manufacturing Warranty. STREETFIGHTER LA warrants for a period of 24 Hours following delivery of the Products (the "Warranty Period") that the Products shall be free from defects in materials and workmanship. Any defects or damage MUST be reported within 24 hours of delivery via written communication (email preferred) and must include photos of packaging condition and parts condition. STREETFIGHTER LA's sole obligation under this warranty shall be to provide, at no charge to Purchaser, replacement Products. Defective Products must be returned to STREETFIGHTER LA (at Purchaser's cost) in order to receive warranty replacement (unless STREETFIGHTER LA determines such return is not necessary) and shall become Purchaser's property. For a warranty claim to be made, Purchaser must follow the procedures established by STREETFIGHTER LA.

Product is delivered in raw, manufactured condition. Purchaser or their shop, will have to prep, sand, primer, paint and custom fit product to the target vehicle. Target vehicle will have to be cut, welded and sealed for purchased products to function properly.

LOST SHIPMENTS

In the event that a shipment is lost by a shipping company (UPS, FedEx, USPS, etc.), a claim will be filed by the original shipper with that shipping company. STREETFIGHTER LA reserves the right to issue any and all refunds, exchanges or replacements until the shipping company has reimbursed STREETFIGHTER LA for the insured value of the lost shipment. Any deviation from this rule will be solely conducted by STREETFIGHTER LA at its own discretion.

Any shipment that is shipped from STREETFIGHTER LA location will carry an insured value. Any lost or missing shipments will be pursued with the corresponding shipping company for that shipment. Due to the fact that some products sold by STREETFIGHTER LA are not actually stocked by STREETFIGHTER LA, any insurance claims for lost or missing shipments will be conducted solely by the discretion of the supplier that had originally shipped out the merchandise. STREETFIGHTER LA does not have any authority to carry out and such insurances claims if STREETFIGHTER LA was not the original shipping company.

For non-signature required shipments: If the tracking information that corresponds to a shipment confirms that the product was delivered to the intended address the customer assumes all responsibilities and liabilities for the receipt of that shipment. The customer is the one who provides STREETFIGHTER LA with the ship to information and in doing so absolves STREETFIGHTER LA of any liabilities for missing or stolen deliveries.

WHEEL RETURN POLICY

Wheels that have had tires mounted on them or have been fastened onto vehicle will be regarded as used items and therefore are not returnable under any circumstances. It is the responsibility of the customer to follow the instructions provided on the packaging of each wheel prior to installation. Customers have 30 days in which to notify STREETFIGHTER LA of receipt of incorrect or defective wheels. The customer must obtain an approved RMA number from STREETFIGHTER LA and ship back all item(s) in their original packaging with 100% of the original contents prior to STREETFIGHTER LA sending out replacement wheels. Shipping damage claims must be reported within 15 business days. No refunds will be issued for any unauthorized returns. Each box is clearly labeled with instructions to fully inspect wheels upon receipt prior to installation. STREETFIGHTER LA provides its' customers with all possible resources to secure proper fitment and order accuracy prior to product installation. STREETFIGHTER LA customer service representatives are available to assist our customers with any uncertainties regarding their wheel purchases. Any deviation from this will be deemed as customer negligence and all sales will be final.

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INSTALLATION AND LABOR COSTS

STREETFIGHTER LA assumes no liability for any installation or labor costs the customer may incur in connection with parts purchased from us, even if there was a wrong item received or defective item received. It is the customer's responsibility to fully inspect all received parts for accuracy and quality before contracting an installation shop to do any labor.

SUPPLIER CONFIDENTIALITY VIOLATION

STREETFIGHTER LA reserves the right to issue any and all refunds or credits if a customer decides to contact a STREETFIGHTER LA' supplier without STREETFIGHTER LA' consent. Any customer that contacts a STREETFIGHTER LA supplier without STREETFIGHTER LA' consent will be in violation of STREETFIGHTER LA' Terms and Policies and may actually incur penalty charges for performing such an act. All questions about customer purchased orders will go through STREETFIGHTER LA and STREETFIGHTER LA alone unless STREETFIGHTER LA grants approval to a customer to contact a supplier. Such consent will be provided in a documented format.

FRAUDULENT CREDIT CARD TRANSACTION AND CHARGEBACK POLICY

Many people that make purchases on the Internet do so with the intent to defraud the merchant. STREETFIGHTER LA.com takes credit card fraud very seriously and that is why we have added this section. A chargeback is when you call your credit card company or bank and tell them to reverse the charges paid to a merchant. Filing a chargeback after receiving merchandise is fraud and we will prosecute anybody that attempts or commits fraud against us.

If you place a chargeback with your credit card company (on purpose or by mistake) for any order that you placed and received, there will be a \$150.00 research fee charged to your account upon receiving the chargeback by our merchant provider to cover our investigative expenses to prove that you did make the purchase. By filing a chargeback you are also voluntarily revoking your right to return the products that have been sent to you. STREETFIGHTER LA.com does not tolerate credit card fraud, and all fraud, without exception, will be prosecuted to the full extent of the law. In addition, we will pursue civil legal action seeking any loss of income related to the fraud, including business, legal fees, research costs, employee down time and loss of revenues.

STREETFIGHTER LA.com considers credit card charge backs to be fraud if you have made no reasonable effort to work with us to resolve any problems with your purchase. All frivolous chargebacks not only cost our employees time away from our usual and customary matters of conducting normal business, but cost us money, therefore:

You agree that if you, the buyer, choose to do business with STREETFIGHTER LA.com, and you file a charge back with your credit card company, and you do not win the charge back argument, you agree to pay us \$150 for our time responding to the matter plus any owed restocking fees that you have agreed to. You, the buyer authorize us to charge this amount to your credit card. If this charge is rejected (or chargeback again), STREETFIGHTER LA.com will pursue legal action to recoup losses for our time associated with responding to the chargeback in addition to any other fees explained above. You agree to reimburse us or any representative we may appoint for any legal expenses your actions may make us incur. We take fraud seriously. If any provision of this Agreement is deemed illegal, invalid, or unenforceable, the remaining provisions shall remain in full force and effect. The waiver of a breach hereunder does not waive any other or subsequent breach.

If you file a chargeback prior to returning merchandise and there are outstanding fees due to us (restocking fees or other agreed upon fees), your merchandise will not be accepted by us. We will either not sign for it (if signature is required) or will mark it return to sender.

In the event that you win the charge back with your credit card company, and have not returned our goods, STREETFIGHTER LA.com will attempt to recover fraudulently disputed charges plus all other fees owed to us and additional costs via a third-party collection agency and your account will be reported to all credit bureaus as a delinquent collection account. This may severely damage your credit rating for at least the next seven (7) years. In addition to this, STREETFIGHTER LA.com will file a report with your local police or sheriff's department, and file a mail fraud complaint with the United States Postal Inspection Service.

Note: The customer must attempt to return any and all merchandise to STREETFIGHTER LA.com before attempting a chargeback. NO EXCEPTIONS

CONFIDENTIAL INFORMATION; NO REVERSE ENGINEERING

STREETFIGHTER LA may provide Purchaser with certain confidential or proprietary information ("Confidential Information"). Confidential Information includes information, whether written, electronic or oral, which Purchaser knows or reasonably should know is proprietary, confidential or a trade secret of STREETFIGHTER LA, including any and all design technology, design, technical or business information, the Software including its source codes and documentation, specifications and design information for the STREETFIGHTER LA Products, servicing information, customer lists, pricing information, marketing information, policies, procedures and manuals regarding STREETFIGHTER LA's Purchasers or distribution channels, research and development and other proprietary matter relating to the STREETFIGHTER LA Products or business of STREETFIGHTER LA. Purchaser will refrain from using the Confidential Information except to the extent necessary to exercise its rights or perform its obligations under this Agreement. Purchaser will likewise restrict its disclosure of the Confidential Information to those who have a need to know such Confidential Information in order for Purchaser to perform its obligations and enjoy its rights under this Agreement. Such persons will be informed of and will agree to the provisions of this Section and Purchaser will remain responsible for any unauthorized use or disclosure of the Confidential Information by any of them. Upon termination of this Agreement (or earlier, upon request by STREETFIGHTER LA), Purchaser shall cease to use all Confidential Information and promptly return to STREETFIGHTER LA (or destroy, upon request by STREETFIGHTER LA) any documents (whether written or electronic) in its possession or under its control that constitutes Confidential Information. **During the term of this Agreement and thereafter, neither Purchaser, nor Purchaser's employees, independent contractors nor other agents shall (a) reverse engineer, decompile or otherwise disassemble the STREETFIGHTER LA Products from the products themselves or from any other information made available to them, or (b) otherwise use any of the Confidential Information or STREETFIGHTER LA provided training to support, maintain or otherwise service a third party's products or services.**

DISCLAIMER. EXCEPT AS PROVIDED IN THIS TERMS AND CONDITIONS, STREETFIGHTER LA MAKES NO OTHER WARRANTY, PROMISE OR OBLIGATION WITH RESPECT TO THE STREETFIGHTER LA PRODUCTS, THEIR USE, REPAIR OR PERFORMANCE. STREETFIGHTER LA DISCLAIMS ANY WARRANTY, PROMISE OR OBLIGATION THAT THE STREETFIGHTER LA PRODUCTS SHALL BE FIT FOR ANY PARTICULAR USE OR PURPOSE, REGARDLESS OF WHETHER SUCH USE OR PURPOSE IS MADE KNOWN TO STREETFIGHTER LA OR NOT. STREETFIGHTER LA DISCLAIMS ANY WARRANTY, PROMISE OR OBLIGATION THAT THE STREETFIGHTER LA PRODUCTS CONFORM TO ANY SAMPLES OR MODELS. STREETFIGHTER LA HEREBY DISCLAIMS ALL OTHER WARRANTIES, PROMISES AND OBLIGATIONS, EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY WARRANTIES, PROMISES AND OBLIGATIONS ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE. THE WARRANTIES SET FORTH IN THIS SECTION ARE INTENDED SOLELY FOR THE BENEFIT OF Purchaser. ALL CLAIMS UNDER THIS AGREEMENT SHALL BE MADE BY Purchaser AND MAY NOT BE MADE BY PURCHASER'S CUSTOMERS

INFRINGEMENT BY THIRD PARTIES

This purchase is for direct installation only. Purchaser will cooperate fully with and assist STREETFIGHTER LA in its efforts to protect STREETFIGHTER LA's intellectual property rights, and therefore may not copy or duplicate or remanufacture solely or with other entities.

DISPUTES

Purchaser agrees by purchasing STREETFIGHTER LA products to agree to the following terms for any and all disputes around any and all issues from purchase. STREETFIGHTER LA Terms and Conditions are binding and represent the process and determination of all issues. If there is outstanding issues, Purchaser and STREETFIGHTER LA agree to discuss these issues via email, phone or video conference and try and determine a solution. There has to be multiple conversations (minimum of 3) to come to a determination. If a determination cannot be achieved, then both parties agree to arbitration. The arbitration will take place in Los Angeles, California and the arbitration lead will be determined by STREETFIGHTER LA.

INDEMNIFICATION

Purchaser agrees to indemnify and hold STREETFIGHTER LA harmless from any and all actions, awards, claims, losses, damages, costs and expenses (including reasonable attorneys' fees) attributable to Purchaser's breach of this Agreement or to any negligent, grossly negligent, willful or unlawful acts or omissions of Purchaser, its employees, officers, agents, subcontractors, dealers or representatives.

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